

SHIIP can help with:

- ✓ Medicare eligibility & benefits
- ✓ Medicare claims & claim filing
- ✓ Medicare supplement insurance
- ✓ Medicare prescription drug plans
- ✓ Medicare Advantage Plans
- ✓ Medicaid eligibility & benefits
- ✓ Long-term care insurance
- ✓ Group insurance

SHIIP assists the public through:

- ✓ Consumer education
- ✓ Counseling
- ✓ Trained counselors
- ✓ Toll-free hotline
- ✓ Educational literature
- ✓ Enrollment events

NEBRASKA SENIOR HEALTH INSURANCE INFORMATION PROGRAM

1-800-234-7119



email: DOI.SHIIP@nebraska.gov
web site: www.doi.ne.gov/shiip

NE Department of Insurance
941 O Street, Suite 400
Lincoln, NE 68508

Aging Office of Western NE
1517 Broadway, Suite 122
Scottsbluff, NE 69361

Northeast NE Area Agency on Aging
119 Norfolk Avenue
Norfolk, NE 68701

South Central NE Area Agency on Aging
4623 2nd Avenue, Suite 4
Kearney, NE 68847

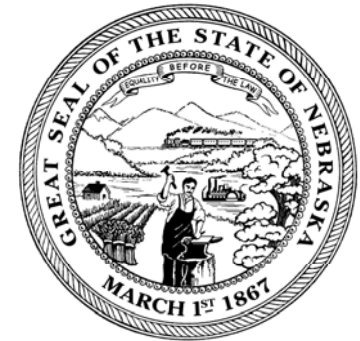
Volunteers Assisting Seniors
1941 South 42nd Street, Suite 502
Omaha, NE 68105

West Central NE Area Agency on Aging
115 North Vine Street
North Platte, NE 69101



This publication has been created or produced by the Nebraska Department of Insurance SHIIP with financial assistance through a grant from the Centers for Medicare & Medicaid Services, the Federal Medicare agency.

THE NEBRASKA SENIOR HEALTH INSURANCE INFORMATION PROGRAM (SHIIP)



**SHIIP provides free information
and counseling to older
Nebraskans and persons with
disabilities regarding Medicare,
Medicaid and health insurance.**

NEBRASKA SHIIP

SHIIP educates people with Medicare, assisting seniors and those with disabilities in making informed decisions on topics related to health insurance.

MISSION

Because Medicare, Medicaid, and other types of health insurance can be confusing to most people, the federal government, through the Centers for Medicare & Medicaid Services, funds a Senior Health Insurance Assistance Program in every state. The Nebraska Senior Health Insurance Information Program (SHIIP) is coordinated within the Nebraska Department of Insurance and contracts with several of Nebraska's Area Agencies on Aging, independent professionals and one non-profit volunteer agency. SHIIP has a statewide network of volunteer counselors trained to help people with Medicare.

OUTREACH

An important role of the SHIIP program is to provide outreach and education to people with Medicare and others regarding health insurance options, benefits, and choices. SHIIP counselors and staff are available on the local, regional, and statewide level. Counselors participate in a variety of outreach activities, including media awareness, public presentations, and enrollment events.

TRAINED COUNSELORS

SHIIP counselors receive training on all aspects of Medicare, Medicaid, long-term care insurance and other health insurance issues. Counselors are available to meet with consumers for personalized counseling sessions, to help with existing problems, and to provide support during the decision-making process. SHIIP counselors will not recommend policies, companies, or insurance agents, but will provide free, unbiased answers to the questions of consumers and their caregivers.

SHIIP also provides other services for the public. Counselors will give presentations on a variety of health insurance topics, set up informational displays in public libraries or senior centers, and arrange regular availability for walk-in counseling opportunities.



TOLL-FREE HOTLINE

SHIIP offers a toll-free hotline for residents of Nebraska. Any person eligible for Medicare, concerned relatives, or friends can call the SHIIP hotline for answers to insurance questions or to arrange a meeting with a SHIIP counselor: **1-800-234-7119**.

EDUCATIONAL MATERIALS

The SHIIP office develops and maintains a library of over 100 different reference materials. Resources cover a variety of consumer education issues - including Medicare, long-term care, Medicaid, group insurance, prescription drug coverage, and many other topics. All literature is available to SHIIP counselors and consumers.

PROGRAM MANAGEMENT

The SHIIP program is coordinated within the Nebraska Department of Insurance. In some areas of the state, SHIIP contracts with regional representatives to manage counselor activities and answer SHIIP hotline calls.