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Help is Available for Nebraskans Having Difficulties with Part D Drug Plans

Lincoln, NE (January 14, 2019) – The Nebraska Department of Insurance has learned that some Nebraskans who recently enrolled in certain Part D drug plans may not have received their membership cards. In other cases, individuals have received their cards but are encountering difficulty in using the card at their local pharmacy.

If this has happened to you and you are in need of your prescriptions, Nebraska Director of Insurance, Bruce Ramage, encourages you to reach out to the Senior Health Insurance Information Program (SHIIP) at 1-800-234-7119 or to 1-800-MEDICARE or directly to the plan where you applied for Medicare Part D coverage.

“I want Nebraskans to know that there is help available if they have been impacted by this problem,” said Ramage. “I would encourage any senior to talk to SHIIP whenever they have questions regarding Medicare. They are a tremendous resource for anyone who needs assistance.”

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